

## COUNTY COUNCIL MEETING – 10 DECEMBER 2020

### Question to Cllr Price Cabinet Member for Education (and SEND)

By Cllr Charlotte Atkins

#### Question

Which Staffordshire schools now have contracts with Entrust? In 2005, 2010, 2015 and 2020 how many (1) maintained and (2) Academy schools had contracts with Entrust? How satisfied is the County Council with the services provided to schools by Entrust?

#### Reply

Entrust provides a range of education services for schools. For the education improvement services which includes Early Years, School Improvement Services and Governor Services the following information is taken from 2016 and 2020. Entrust was founded in 2013. Between 2016 and 2020 the number of schools purchasing education improvement services has increased as shown in the table below:

#### Number of Staffordshire schools and academies buying Entrust education services

	2016/17	2020/21
Packages/Products	276	293
Training	274	313

Entrust provides a range of services to schools and if the non-educational services (such as school property, human resources and school finance) were also included in this answer, the number of schools purchasing would be greater.

The table below provides responses between September 2019 - Nov 2020

Service	Response	Key data
Early Years SENCO	110	99% of respondent rated their consultant as Good or Excellent (86% of respondents rated the consultant as Excellent) 95% agreed that the service they received enabled them to identify and implement improvements in practice to support children.
Primary Behaviour Support	35	97% of respondents rated their consultant as Good or Excellent 94% agreed that the service they received enabled them to identify and implement improvements in practice to support children.

Governor Services	74	98.65% of respondents rated the Clerking services as Good or Outstanding 95% rated the customer service provided by the Governor Services office team as Good or Outstanding 97% of respondents agreed or strongly agreed with the statement "Our assigned Entrust Clerk has a clear understanding of governance and can be relied upon to provide good quality advice and guidance"
School Improvement	128	100% of respondents rated their Consultant as Good or Outstanding (76% outstanding) 92.1% would recommend Entrust Education Improvement to others 100% of respondents were satisfied with their visit
Early Years	35	89% of respondents said that the support overall was Good or Outstanding